



Kong Resume — Terms and Conditions

Last Updated: May 19, 2026

These Terms and Conditions govern your access to and use of **Kong Resume**, available at **kongresume.com**, owned and operated by **Avalora Labs Pvt Ltd, Pakistan**.

By accessing, registering for, or using Kong Resume, you agree to these Terms. If you do not agree, you must not use the website or services.

1. About Kong Resume

Kong Resume is a SaaS platform that helps users create customized, ATS-friendly resumes. Users may sign up, enter their name and field of work, and provide their CV, resume, LinkedIn URL, job description, or LinkedIn job URL. Kong Resume's AI may scrape, import, extract, process, and store this information in order to generate a downloadable resume tailored to a job description.

Kong Resume does not guarantee employment, interview calls, job offers, hiring outcomes, or acceptance by any employer or ATS system.

2. Eligibility

By using Kong Resume, you confirm that you are legally capable of entering into these Terms. If you are using Kong Resume on behalf of a company or organization, you confirm that you have authority to bind that organization.



3. User Account

To use certain features, you may need to create an account. You agree to provide accurate and complete information and to keep your login details confidential.

You are responsible for all activity under your account. If you believe your account has been accessed without authorization, contact us immediately at hi@avaloralabs.com.

4. User Content

You may provide information including your name, field of work, CV, resume, LinkedIn profile URL, job description, LinkedIn job URL, and other career-related information.

By submitting this information, you confirm that:

1. The information belongs to you or you have permission to use it.
2. The information is accurate to the best of your knowledge.
3. You have the right to allow Kong Resume to process, import, scrape, analyze, store, and use it for resume generation.
4. You will not upload false, unlawful, harmful, infringing, or misleading content.

You remain responsible for reviewing the final resume before downloading, sharing, or submitting it to any employer.

5. AI-Generated Content

Kong Resume uses AI to generate resumes based on the information provided by the user. AI-generated content may contain errors, omissions, formatting issues, or inaccurate wording.

You agree that Kong Resume is a productivity tool and not a professional career advisor, recruiter, legal advisor, or employment agency. You are fully responsible for verifying the accuracy, honesty, and suitability of any generated resume.



6. Subscription Plans

Kong Resume may offer free, paid, trial, limited-access, or promotional subscription plans. Each plan may include different usage limits, features, credits, access levels, or billing terms.

The available plans, pricing, resume generation limits, credit limits, billing cycle, and included features will be displayed on the website, dashboard, pricing page, checkout page, or any official Kong Resume communication at the time of purchase or subscription.

Kong Resume may update, modify, pause, rename, replace, or discontinue any plan, pricing, usage limit, credit limit, or feature at any time. Any pricing or plan changes will apply according to the terms shown at the time of purchase, renewal, or continued subscription, unless otherwise stated.

7. Payments

Paid subscriptions must be paid in advance. By purchasing a paid plan, you authorize Kong Resume or its payment processor to charge the applicable subscription fee.

You are responsible for providing accurate billing information and ensuring that your payment method remains valid.

8. No Refunds

All payments and transactions are final and non-refundable. This is explained further in our Refund Policy.

By purchasing a paid plan, you acknowledge and agree that no refunds will be provided after payment is made, except where required by applicable law.



9. Cancellation

You may cancel your subscription according to the cancellation method provided on the website, if available, or by contacting hi@avaloralabs.com.

Cancellation stops future renewals but does not provide a refund for any amount already paid.

10. Service Availability and Downtime

We aim to keep Kong Resume available and functional, but we do not guarantee uninterrupted or error-free service.

If Kong Resume experiences maintenance or website downtime for a full day, we may compensate affected paid users by adding one extra day to their subscription period.

This compensation does not apply to issues caused by user-side internet problems, third-party websites, payment processors, LinkedIn availability, cloud providers, AI providers, misuse, force majeure, or circumstances outside our reasonable control.

11. Third-Party Services and Links

Kong Resume may interact with or process information from third-party platforms, including LinkedIn URLs or job URLs provided by users.

We are not responsible for third-party websites, third-party content, third-party availability, or the terms and policies of external platforms. You are responsible for ensuring that your use of third-party URLs or content complies with applicable third-party terms.

12. Acceptable Use

You agree not to:



1. Use Kong Resume for illegal, fraudulent, abusive, or harmful purposes.
2. Upload content that infringes the rights of others.
3. Attempt to hack, overload, scrape, reverse engineer, or disrupt the platform.
4. Use automated tools to abuse resume generation limits, credits, or plan restrictions.
5. Misrepresent your identity, qualifications, experience, or employment history.
6. Resell, copy, or exploit Kong Resume without permission.
7. Use the service in a way that violates applicable laws or third-party rights.

We may suspend or terminate accounts that violate these Terms.

13. Intellectual Property

Kong Resume, including its website, branding, software, design, workflows, database structure, AI processes, and platform content, is owned by Avalora Labs Pvt Ltd or its licensors.

You may not copy, reproduce, distribute, modify, or create derivative works from Kong Resume without written permission.

You retain ownership of the personal content you upload. However, you grant Kong Resume a limited license to process, store, analyze, and use that content to provide the service.

14. Generated Resumes

Subject to your compliance with these Terms and payment obligations, you may use the resumes generated through Kong Resume for personal job applications, career development, and related professional purposes.

Kong Resume does not guarantee that generated resumes will be accepted by employers, recruiters, ATS systems, job boards, or LinkedIn.

15. Account Suspension or Termination

We may suspend, restrict, or terminate your account if:



1. You violate these Terms.
2. Your payment fails.
3. You misuse the service.
4. We detect suspicious, abusive, or fraudulent activity.
5. We are required to do so by law or by a competent authority.

Termination does not entitle you to a refund.

16. Disclaimer of Warranties

Kong Resume is provided on an “as is” and “as available” basis. We do not guarantee that the service will be uninterrupted, error-free, secure, or suitable for your specific purpose.

We do not guarantee job interviews, job offers, hiring results, ATS scores, employer acceptance, or career outcomes.

17. Limitation of Liability

To the maximum extent permitted by law, Avalora Labs Pvt Ltd shall not be liable for indirect, incidental, special, consequential, or punitive damages, including loss of data, loss of profits, loss of employment opportunities, or business interruption.

Our total liability for any claim related to Kong Resume shall not exceed the amount you paid to Kong Resume in the one month before the claim arose.

18. Indemnity

You agree to indemnify and hold Avalora Labs Pvt Ltd harmless from claims, losses, damages, liabilities, and expenses arising from your use of Kong Resume, your uploaded content, your violation of these Terms, or your violation of any law or third-party rights.



19. Governing Law

These Terms shall be governed by the laws of Pakistan. Any disputes shall be subject to the competent courts of Pakistan, unless otherwise required by applicable law.

20. Changes to These Terms

We may update these Terms from time to time. Updated Terms will be posted on **kongresume.com** with a revised “Last Updated” date.

Your continued use of Kong Resume after changes are posted means you accept the updated Terms.

21. Contact

For questions about these Terms, contact:

Avalora Labs Pvt Ltd
Website: **kongresume.com**
Email: hi@avaloralabs.com