



Kong Resume — Privacy Policy

Last Updated: May 19, 2026

This Privacy Policy explains how **Kong Resume**, owned and operated by **Avalora Labs Pvt Ltd, Pakistan**, collects, uses, stores, and protects user information.

By using Kong Resume at **kongresume.com**, you agree to the collection and use of information as described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

1.1 Account Information

When you sign up, we may collect your name, email address, password or authentication details, field of work, subscription plan, and account preferences.

1.2 Resume and Career Information

You may provide your CV, resume, LinkedIn URL, work experience, education, skills, certifications, projects, achievements, portfolio details, and other career-related information.

1.3 Job Description Information

You may upload or paste a job description or provide a LinkedIn job URL. Kong Resume may extract job title, company details, job requirements, skills, responsibilities, and other job-related information.



1.4 AI-Generated Content

We may store resumes, resume drafts, generated outputs, formatting choices, and related AI-generated content created through Kong Resume.

1.5 Payment Information

If you purchase a paid plan, payment may be handled by third-party payment processors. Kong Resume may receive limited billing information such as payment status, plan type, transaction reference, billing email, and subscription status.

We do not intend to store full card numbers or sensitive payment credentials on our own servers.

1.6 Technical Information

We may collect technical data such as IP address, browser type, device type, operating system, pages visited, usage logs, error logs, timestamps, and analytics data.

1.7 Cookies and Tracking Technologies

We may use cookies, analytics tools, and similar technologies to improve user experience, remember preferences, measure performance, and protect the platform from abuse.

2. How We Use Your Information

We use your information to:

1. Create and manage your account.
2. Import, scrape, analyze, and process your CV, resume, LinkedIn URL, job description, or job URL.
3. Generate customized ATS-friendly resumes.
4. Provide downloadable resume files.
5. Manage subscription plans and billing status.



6. Improve Kong Resume's AI outputs, user experience, and platform performance.
7. Detect bugs, abuse, fraud, misuse, and security threats.
8. Communicate with you about your account, payments, service updates, and support requests.
9. Comply with legal obligations.
10. Enforce our Terms and Conditions.

3. AI Processing

Kong Resume uses artificial intelligence to process user-provided career data and job-related information.

Your information may be sent to AI service providers or technical infrastructure providers for the purpose of generating resumes, extracting job details, formatting content, improving output quality, and operating the service.

We take reasonable steps to limit data sharing to what is necessary for providing the service.

4. LinkedIn URLs and Third-Party Data

If you provide a LinkedIn profile URL or LinkedIn job URL, you authorize Kong Resume to access, scrape, import, extract, and process available information from that URL for resume generation.

You are responsible for ensuring that you have the right to provide such URLs and that your use of Kong Resume complies with applicable laws and third-party platform terms.

Kong Resume is not responsible for changes, restrictions, errors, or availability issues related to LinkedIn or any other third-party website.

5. How We Share Information

We may share information with:



1. AI service providers.
2. Cloud hosting providers.
3. Database and infrastructure providers.
4. Payment processors.
5. Analytics and performance monitoring tools.
6. Email and customer support tools.
7. Legal, regulatory, or law enforcement authorities where required.
8. Professional advisors, such as lawyers, auditors, or accountants.
9. Business successors in case of merger, acquisition, restructuring, or sale of assets.

We do not sell your personal information as a standalone product.

6. Data Storage

Your information may be stored in databases, servers, cloud infrastructure, backups, and third-party systems used to operate Kong Resume.

Because Kong Resume uses online infrastructure, your data may be processed or stored outside Pakistan depending on the location of our service providers.

7. Data Retention

We keep your information for as long as needed to provide Kong Resume, maintain your account, comply with legal obligations, resolve disputes, prevent abuse, and enforce our agreements.

You may request deletion of your account or personal data by contacting hi@avaloralabs.com.

Some information may be retained where necessary for legal, security, billing, fraud prevention, backup, or compliance reasons.



8. Data Security

We use reasonable technical and organizational measures to protect user information from unauthorized access, loss, misuse, alteration, or disclosure.

However, no online platform, AI system, database, or internet transmission is completely secure. You use Kong Resume at your own risk.

9. User Responsibilities

You are responsible for:

1. Providing accurate information.
2. Keeping your login details secure.
3. Reviewing AI-generated resumes before use.
4. Ensuring you have permission to upload or submit any information.
5. Avoiding submission of sensitive information that is not required for resume generation.

You should not upload unnecessary highly sensitive information, such as government ID numbers, banking information, passwords, medical records, or private information unrelated to resume creation.

10. Your Rights and Choices

Depending on applicable law, you may request to:

1. Access your personal information.
2. Correct inaccurate information.
3. Delete your account or personal information.
4. Object to certain processing.
5. Withdraw consent where processing is based on consent.
6. Ask questions about how your data is used.



To make a request, contact hi@avaloralabs.com.

We may need to verify your identity before processing your request.

11. Children's Privacy

Kong Resume is not intended for children. We do not knowingly collect personal information from children below the age required by applicable law.

If you believe a child has provided personal information to Kong Resume, contact us at hi@avaloralabs.com.

12. Cookies

Kong Resume may use cookies or similar technologies for login sessions, preferences, analytics, performance, security, and abuse prevention.

You can control cookies through your browser settings. However, disabling cookies may affect website functionality.

13. Marketing Communications

We may send you service-related emails, product updates, or marketing communications. You may opt out of marketing emails where an unsubscribe option is available.

Even if you opt out of marketing emails, we may still send important account, payment, legal, or security-related messages.

14. International Users

If you access Kong Resume from outside Pakistan, you understand that your information may be processed in Pakistan or other countries where our service providers operate.



By using Kong Resume, you consent to such processing and transfer where permitted by applicable law.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted on **kongresume.com** with a revised “Last Updated” date.

Your continued use of Kong Resume after changes are posted means you accept the updated Privacy Policy.

16. Contact

For privacy-related questions, requests, or complaints, contact:

Avalora Labs Pvt Ltd
Website: kongresume.com
Email: hi@avaloralabs.com